

# Security Warning Concerning Money Wiring Instructions

Operating an international business without electronic communication tools is inconceivable. We all depend heavily on email and electronic funds transfers. But, these tools are not without peril. Every day we hear of another cyber hacking event. It is not just major corporations or governments that are affected. Even companies like Epicore can become targets of these cyber criminals. We do all we can to protect Epicore and the companies we do business with but you have to be careful as well. You may receive an email that looks authentic when it is not. Some of these can be very convincing when in fact they represent a Phishing attack in which a valid email address is stolen and used by a hacker to impersonate the sender.

## Our Policy

As a matter of corporate policy, Epicore will never inform you of any banking information changes by email. If we have to change banking information (and that will rarely happen), someone you know in Epicore will contact you by phone to explain any changes. You should not trust, nor should you rely on emails that purport to be from an Epicore employee informing you of a banking change.

Advice we've found helpful:

- If an email looks suspicious, do not act on it. Contact the sender by phone or fax but not email to seek the truth.
- Never click on a suspicious link. With most mail software you can hover your mouse over the link and see its true destination.
- Never follow suspicious instructions to log onto your online banking account.
- Use strong passwords with characters, numbers and letters for your online accounts.

- Seek the advice of an IT professional if you have doubts about your email and wire transfer security.

Epicore values your business as a trusted customer and wants you to be able to keep the money you have worked hard to earn rather than lose it to a Phishing attack. We hope the above policy and advice will help you achieve that goal.

If you have any questions about this policy, please contact your Epicore representative or respond to me personally.

William P. Long  
Chief Executive Officer  
Epicore BioNetworks Inc.